

Data Protection Statement



We would like to reassure you that your details are safe with us and will never be released to companies outside Hadley's for their marketing purposes.

- We may use your personal details to send you details of any future or current promotions.
- If at any time you would like us to stop sending you mailings, please let us know and we will do so immediately.
- We comply strictly with the terms of the Data Protection Act 1998.

Terms and Conditions

We would like to use your details from the application form, plus details on how you use your Loyalty Card and what you buy in our Restaurant, to:

- Help manage the Loyalty/Platinum Card scheme and improve the way we run it
- Understand our customers' eating and drinking habits to improve our service
- Unless you indicate otherwise, contact you with offers and information about menus and promotions of interest to you and your family

We will not share your information with anyone else.

The Scheme

1. The Loyalty Cards are issued by and remain the property of Hadley's, which reserves the right, at any time without notice, to: (a) terminate the scheme; (b) decline to issue Loyalty Cards; and (c) on reasonable grounds, withdraw or cancel Loyalty Cards or points collected, or to alter or amend the conditions of operation of the Hadley's Loyalty scheme. Reasonable grounds include (i) any abuse or attempted abuse of the scheme, or (ii) any use or attempted use of a Loyalty Card or points in a manner which is contrary to these terms and conditions or (iii) any reasonable suspicion of dishonesty on the part of a member in connection with the scheme.
2. All participants in the Loyalty scheme must be resident in the UK and aged 18 years or over.
3. Members may be removed from the scheme at any time at the discretion of Hadley's.
4. Your Loyalty Card can only be used at Hadley's Restaurant and Take away. Your Loyalty Card cannot be used as a credit card or a guarantee card.
5. The Loyalty Scheme is only for personal and consumer use. Loyalty Points and any Vouchers cannot be transferred, sold or in any way traded.

Points

1. To collect points for a transaction in our restaurants, your Loyalty Card must be presented when paying you bill.
2. You must also spend at least £1 in a single transaction for the transaction to qualify for points. Then two points will be awarded for every £1 that is spent. This can be altered at the discretion of Hadley's. Hadley's shall be entitled to set a limit on the number of points which may be awarded to each Loyalty account in respect of special promotional items on which additional points are awarded. Hadley's shall be entitled at any time to cancel points awarded if the relevant products to which such award relates are returned or cancelled for any reason and a refund of the purchase price is given or if the relevant products are exchanged for other products, unless such exchange is for products with an equivalent points value. Where the relevant products are exchanged for products of a lower points value Hadley's shall be entitled to cancel the balance of points between those originally collected and those collected in respect of the replacement products.
3. Points collected at Hadley's restaurant and take away are held in the one account.
4. There is no monetary value of points collected.
5. Any discounts offered are for tables of 10 or less.
6. Hadley's will not be held liable for lost cards.